

RETURN POLICY

We constantly work to the highest quality standards to ensure that our customers are satisfied. If there is a reason for a return, please fill out this form completely in capital letters so that we can process it and add the delivery note.

Feldchen 15
52070 Aachen
Germany
Phone: +49 (0)241 8 89 79-0

JOB DETAILS

date: _____

job no.: _____

invoice no.: _____

delivery note no.: _____

RETURN

of the complete delivery

of single items – item no.:

YOUR DATA

company: _____

prename: _____

street: _____

postcode: _____

country: _____

phone no.: _____

surname: _____

house-no.: _____

city: _____

e-mail: _____

REASON OF THE RETURN

faulty

wrong delivery

quality deficiencies

late delivery

I don't like the article

KIND OF RETURN

settlement with future purchase order

exchange for the following other item, item no.: _____

cancellation (*selling price refund*)

Payments made by credit card or PayPal will be refunded to your credit card or PayPal account. If you pay by direct debit or bank transfer, we need your bank details to refund you:

bank: _____

account owner: _____

IBAN: _____

BIC: _____

comments or suggestions: _____
